





















## We can judge the heart of a man by his treatment of animals. ~ Immanual Kant

## To our Potter League Friends and Supporters,

It can be said that the best shelter is a humane community. It is an honor to live and work in a community that values its animals and has opened its hearts to protect them. And the Potter League is proud to be the core of this compassionate community.

The end of our fiscal year provides us with the opportunity to reflect on successes and measure progress in serving both pets and people. This annual report, with its



numbers and statistics, is a reflection of your unwavering support and demonstrates what the Potter League has accomplished because of you.

None of these numbers, however, is more important than the day-to-day lifesaving work that goes on here. Our successes are built one triumph at a time, and we see those triumphs every time a happy family goes home with their new pet.

During the past fiscal year the Potter League's board of directors, staff and volunteers closed our capital campaign (exceeding the \$7.8 million goal), adopted a new 5-year strategic plan to guide our future work, and got busy

creating more triumphs. We know that together we can end homelessness, combat cruelty, educate youth, improve animal protection laws, and save more lives.

You are an essential part of this success story. For all you have done for us in the past, and for your friendship and support in the future, you have our deepest thanks.

Patty Spigel President, Board of Directors

M. Christie Smith, CAWA Executive Director







## Key Accomplishments for the Potter League August 2010 - July 2011

## August

A seven page, feature article on the Potter League's Gold LEED (Leadership in Energy and Environmental Design) certified green building appears in the 2011 annual publication of *Natural Dog*, a national magazine.



## September

The Potter League hosts an Adoption Options
Seminar sponsored by
Petco Foundation and
PetFinders.com. Over
100 staff members from
shelters in the New
England and New York
area attend an all day
workshop with
presentations on shelter
medicine, animal behavior
and increasing adoptions.

## October

Brian Kilcommons, renowned author and master dog-trainer, gives a lecture and hands-on demonstration to 110 attendees in our Behavior and Training Center. The Potter League's green building is one of the stops on the Rhode Island Green Building Association's annual open house tour.

## November

All dogs and cats at the Potter League receive FRONTLINE or HEARTGARD during their shelter stay and adopters receive a keepsake New Pet Starter Kit courtesy of Merial. The Potter League is one of ten shelters in the country selected to participate in this important animal-care pilot program.



## 000

## **December**

The Potter League hosts a workshop for the Rhode Island Veterinary Medical Association to distribute free oxygen masks for pets to local fire and rescue departments. Training to use the masks is also provided. Critter Glitter jewelry sale raises critical funds to help close the capital campaign — thanks, once again, to the generosity of Sequin.

## January

Honoring Their Trust, the capital campaign for the Potter League's new building, comes to a conclusion having successfully exceeded its \$7.8 million goal.

## **February**

The Potter League Board of Directors approves a five year Strategic Plan for the organization which was formulated by the Strategic Planning Committee over the previous six months. Over 500 guests attend the 38th annual Have a Heart Cocktail Party & Auction and help raise a record \$97,000. The Behavior Department begins holding a monthly Feline Forum to help cat owners with their pets' behavior problems.

## March

Our Fetching Friends program has its first collaboration with Cloud Nine Rescue Flights to transport and fly in 22 dogs from Mitchell County Animal Rescue in Spruce Pines, NC to the state airport in Middletown. Cloud Nine makes two additional flights during this fiscal year to deliver a total of 70 dogs and puppies to the Potter League where lives are saved.

## **April**

Potter League comes to the aid of 29 black cats when the sanctuary where they were residing is shut down. The founder of the sanctuary had become overwhelmed with the cost of caring for the animals.



## May

Be Kind to Animals
Week is celebrated
in a colorful way with
a state-wide poster
contest featuring talented
young artists from
various schools. The
League's training
department graduates
a fabulous group of star
pupils from our Puppy
Honors class

## June

Potter League is the focus of another feature article in a national animal publication, this time it is the June edition of *Cat Fancy*. The sun shines on our 22nd annual Heart and Sole Walk for the Animals as 500 participants and their dogs spend a great day together raising money for less fortunate animals.

## July

Miramar, a beautiful Bellevue Avenue estate. is the setting for our third annual Tea for Tails which has become a 'must attend' summer party. Highlights include a special recognition for Ruth Buchanan in whose honor the Behavior & Training Room was recently named and the raising of lifesaving donations for the Potter League's Fetching Friends program.

The following statement of activities provides a snapshot of our operating and capital campaign revenue and expenses for fiscal year 2011.

**Support and Revenue** 

	TOTAL SUPPORT AND REVENUE	2,151,519
	Net realized and unrealized losses on investments	(2,102)
	Sales of pet supplies, net	16,481
	Investment income	40,825
	Service contract fees	276,305
	Shelter services	228,079
	Contributions and grants	1,3/1,7/8

## **Expenses**

## **Program services:**

Total program services	1,235,671
Education and training services	300,171
Shelter services	935,500

## **Support Services:**

TOTAL EXPENSES	1,639,813
Total supporting services	404,142
Management and general	173,610
General fundraising	230,532

511,706	CHANGE IN NET ASSETS
8,012,608	NET ASSETS, BEGINNING OF THE YEAR
8,524,314	NET ASSETS, END OF YEAR

Kahn, Litwin, Renza & Co., Ltd. have audited the financial position of the Potter League for Animals as of July 31, 2011.

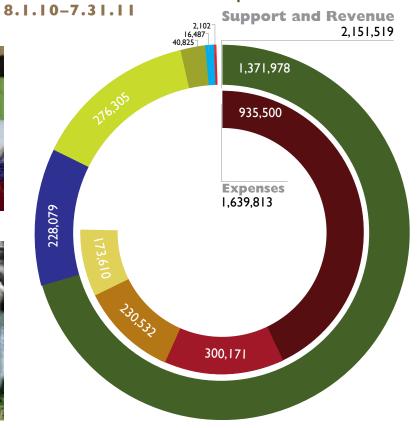
Audited Financial Statements are available on request.

## 2010-2011 Financial Snapshot



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# Saving & Enriching Lives

## **Animals Received**

Dogs & Puppies	874
Cats & Kittens	805
Other Animals	144

Total 1,823

## **Adoptions**

Dogs & Puppies	508
Cats & Kittens	578
Other Animals	123

Total 1,209

## Strays Returned to Owners

Dogs & Puppies	291
Cats & Kittens	59
Other Animals	5

Total 355

## **Other Outcomes**

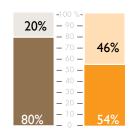
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## **Euthanized**

Dogs & Puppies	65
Cats & Kittens	100
Other Animals	9

Total 174

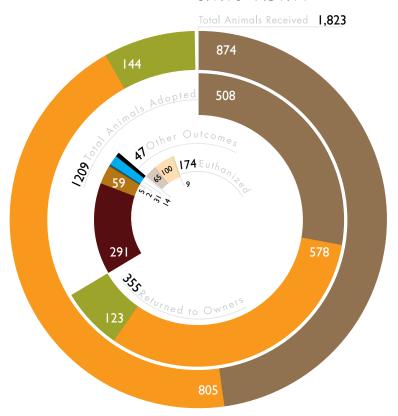


## Reasons for Euthanasia

<b>D</b> ogs 80%	Cats 54%
Behavior and/o	or Aggression
Dogs 20%	Cats 46%
Injury and Med	0410 .070

## 2010-2011 Animal Statistics

8.1.10-7.31.11





## Reaching Out for the Animals

## **Raising Awareness**

To promote adoptions, adoptable animals were featured in The Newport Daily News' Pet of the Week and Love-a-Pet advertisements. Ask Bootsie, a weekly pet advice column, was published in The Newport Daily News and a Pet Feature was published in The Women's Journal bi-monthly. PSA's on WPRI 12 FOX Providence promoted our Walk for the Animals and Have a Heart Party. The Potter League was a monthly regular on a radio show hosted by Art Beluti on WADK. Fans regularly followed our Facebook page and supporters visited our website for the latest Potter League news and to view adoptable animals.

## **Pet Visitation Program**

Through our Animal Assisted Activity program, volunteers and their pets brought joy to the physically and mentally challenged, the elderly, and residents of long term care facilities and hospitals in our community.

## **Pet Loss Support**

In recognizing the integral role pets play in our lives, the Potter League offered monthly support sessions for those grieving the loss of a beloved pet.

## **Pet Safe**

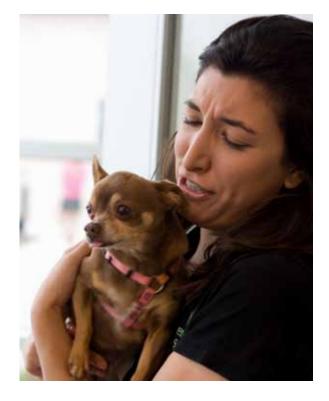
The Potter League provided temporary housing for pets during their owners' challenging times. The program provided short term housing to the elderly who needed hospitalization and had no one to care for their animals, to victims of domestic violence who were fleeing from a dangerous environment, and those experiencing a disaster such as a fire or flood.

## **Potter Pet University**

Evening lectures for adults covered a range of topics from caring for cats and rabbits to dealing with separation anxiety in dogs.

## **Off-Site Pet Adoptions**

Newport Animal Hospital, Newport Animal Clinic and Portsmouth Veterinary Clinic hosted Potter League cats for adoption at their facilities. Every Saturday was adoption day at Petco with visits by Potter League volunteers and adoptable pets.



An animal's eyes have the power to speak a great language. ~ Martin Buber





Activity	
Newspaper Columns Published	58
Potter Pet University Attendees	106
Featured in Pet of the Week or Love a Pet Ads	148
PSA's Aired	250
Facebook Fans	3,700
Website Visits	170,498

## Educating Future Generations

The Potter League has a deep commitment to securing a better future for animals. Our humane education programs teach younger generations about the responsibilities of caring for companion animals and the vital role animals play in our world. These successful programs foster compassion and encourage a respect for all living things.

This year, over 3,000 children benefited from 406 humane education presentations and sessions in local schools. Program offerings ran the gamut from a pet overpopulation lesson as part of the seven lesson curriculum for third graders to an endangered species lesson taught during the five lesson curriculum for seventh graders. A variety of children from preschoolers to teen clubs received presentations on pet care and safety around animals. *Coping with Coyotes* educated students on how to

Children visited the Alletta Morris Education Center at the Potter League to participate in shelter tours to learn about the role of an animal shelter, earn a Girl Scout patch on pet care, improve their reading skills by sharing a favorite animal book with a doggy partner, attend a birthday party with a humane theme, and attend camp sessions with interactive, hands-on animal activities.

stay safe around wildlife.

We must protect the birds, animals, fish and trees for our children, grandchildren and children yet to be born. ~ Native American





School Based and Youth Organization Presentations			
Program	Presentations	Students	
Third Grade Multi-Lesson	231	792	
Fifth Grade Multi-Lesson	16	200	
Seventh Grade Multi-Lesson	80	400	
Coping with Coyotes Lesson	27	605	
Special Requests	52	1,007	
TOTAL	406	3,004	

Shelter Based Activities			
Program	Sessions	<b>Partticipants</b>	
Shelter Tours	17	490	
Happy Trails Day Camp	8	103	
Birthday Parties	16	212	
Girl Scout Patch	7	155	

# Caring for our Animal Companions

## **Adoption Readiness**

All animals in our facility are behaviorally and medically evaluated before entering the adoption program. Animals receive medical examinations, age-appropriate vaccinations and preventative treatments, sterilization surgeries as well as other medical procedures when needed. Behavior assessments identify problem behaviors and allow for training or socialization activities needed to enhance the animals' chances for adoption.

## **Pet Adoption**

The Potter League believes in new beginnings. We believe in a fresh start for each adoptable animal in our program. With ongoing support and by carefully matching our homeless animals with responsible, caring adopters, the Potter League works to ensure that these new relationships will last. There is no time limit for how long an adoptable animal can stay in our shelter.

## **Reuniting Families**

Not all animals entering our facility are homeless. Some are lost, frightened cats and dogs who can't find their way home. The Potter League works diligently to reunite lost pets with their loving families. Our staff maintains an extensive

database of lost and found pets. A listing of all the stray animals in our building can be found on our website. To increase our chances of returning pets home safely, the Potter League issues free Potter Pet Identification Tags.

## **Fetching Friends**

As more of our constituents opt to rescue homeless dogs and cats, the Potter League's Fetching Friends is truly a life saving program. We transport animals from shelters in North Carolina, Pennsylvania and other areas

which have overwhelming pet overpopulation problems. We also help more local shelters and rescue organizations which become overcrowded.









Animals Spayed or Neutered	526
Number of Lost and Found Reports	379
Medical Examinations Given by Veterinarians	1,365
Number of Dog Behavior Assessments	499
Number of animas transported to Potter League	319
Potter Pet Tags Issued	1,163

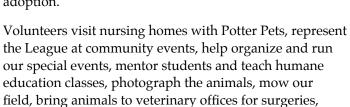
## Lending a Hand

Potter League volunteers are crucial to our every day operations. Their contribution of time and talent assists us in providing the highest quality of care to our animals and the best customer service to our constituents. Over 530 new volunteers were

orientated to our organization this year joining the 647 volunteers who already serve. In 2011, these volunteers donated 28.978 hours of service.

Among the jobs volunteers perform are making sure the animal rooms are clean and comfortable, socializing our cats and small critters, walking and training the dogs, and providing foster care. Front desk volunteers and greeters assist visitors and promote animals for adoption.

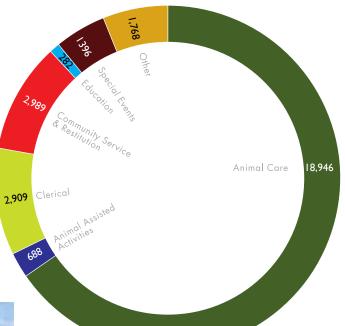
and much, much more.



All of our volunteers are held in the highest of esteem. At the 2011 volunteer dinner, Carol Chabot was recognized as Volunteer of the Year and Andrew Panaggio received the Lori Owens Award. Mary and Alisha January, Heather Downs, Sylvia Magleby, Mickie Musselman, Dr. Mark Stamoulis, Blair Andrade, Darla Weisen, Jerome Weisen, Kathleen Hart, Dianna O'Dell, Jackie Toracinta and Kathleen Sousa were recognized throughout the year as Volunteers of the Month.







## Support received in terms of hours

Total Hours	28,978
Other	1,768
Special Events	1,396
Education	282
Community Service	2,989
Clerical	2,909
Animal Assisted Activities	688
Animal Care	18,946

## Building Better Relationships

The Potter League is committed to keeping people and animals together by helping them overcome challenging behavior problems and by strengthening the human-animal bond. Our Behavior and Training Department is a community resource which assists in furthering these goals.

## **Behavior & Training Center**

In our indoor 1,600 square foot facility, we offer a variety of classes and enrichment activities designed for dogs of all ages, sizes and training levels. Offerings range from structured six week courses to less formal, drop-in playgroups. Specialty classes target particular problem behaviors or provide practice sessions to improve handling skills.

## **HeadStart**

This life-saving program involves intense training for select shelter dogs with skilled volunteers and our expert staff. Consistent training plans for individual dogs provide them with basic obedience skills and increased socialization to help ensure a successful adoption.

## **Support**

Adopters receive advice and support through our weekly dog adopter classes. Cat adopters can attend our monthly Feline Forum to discuss cat issues. The Potter League also offers a free Behavior Helpline which is manned by behavior department staff to offer advise on common dog and cat behavior problems.













Potter League Behavior & Training Activities			
Behavior Assessments of Shelter Dogs	337		
Training Classes Taught	114		
Dogs Enrolled in Classes	475		
Dogs Attending Playgroups	978		
Dogs Attending Free Adopter Training Classes	242		
Calls to the Behavior HelpLine	422		

## Donors

## **Contributions** from 8/01/10 through 7/31/11

Contributions from individuals, businesses and foundations are critical to achieving our mission at the Potter League. Support from our donors will have lasting impact on the lives of thousands of animals and build a more humane community for all. Together we can prevent cruelty and neglect, save animals, and enrich the lives of the people who love them. The Potter League would like to thank the following donors for their generous contributions to our Annual Fund from 8/1/2010 through 7/31/2011. This list does not include event tickets, purchases of good and services or capital campaign gifts.

## \$5,000 +

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Westminster Pet Products

WPRI 12 Fox Providence

Anonymous (13)

Whole Foods Market

Marilla van Beuren

Victorian Ladies Inn

Bobbi & Mike Warren

Vintage to Vogue

WADK

Wag Nation

Vanderbilt Hall



## The Potter **League Staff** as of 7/3 1/1 I

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Executive Director

**Nancy Wrathall** 

Director of Finance and Administration

Pat Heller

Director of Marketing, Communications and Outreach

**Ginny Hanbridge** 

Director of Development

Susan Ryan

Asst. Director of Development

**Iill Homen** 

Administrative Services

**Joyce Barton** Volunteer Coordinator

**Amy Chamard** 

Special Projects

**Chris Rowe** 

Facilities Manager

**Anastasia Spang** 

Humane Educator

Animal Care & Sheltering Pearl Gonzalez

**Byron Davies** 

Director of Operations

Director of Behavior and Training

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James Sattel, Al Tetreault, Carol Chabot, Greg Heimall, DHD Production Photos

Adoption Counselors & Customer Service Representatives

**ludie Porter Teri MacKinnon** 

Senior Animal Care Technicians **Emily Zins** 

Animal Care Technicians Nicole Helger **Meghan Maloney** 

Animal Care Associates



**Christine Mullen** 

Robyn Botelho Alyssa Caron Michelle d'Arcangelo Rich Kotlen Casev Martel Tia Meneses Sara Rosa **Bob Whitford** 



LOCATION

87 Oliphant Lane Middletown, RI 02842

Margo Waite

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Officers

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Administration 401.846.0592

**WEB SITE** www.PotterLeague.org

## The 2011 Annual Report

8.1.10 - 7.31.11



Until one has loved an animal, a part of one's soul remains unawakened. ~ Anatole France



















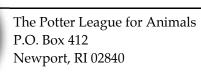




The Potter League • Enriching Lives



dedicated to making a difference in the lives of animals. We promot humane treatment of all animals ar provide shelter and care for lost or unwanted companion animals. Through community education and the fostering of relationships between people and animals, we enhance the animals' future and enrich the human experience.



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